

## **SRM University Hostels Wi-Fi Policy**

- Usage of Wireless infrastructure in hostels is to enhance the accessibility of internet for academic purposes and to browse exclusive online resource (licensed online journals) of the University for students/faculty members and staffs.
- Availability of the signal will vary from place to place. The signal strength also may vary from location to location. It is not mandatory that each and every area in each floor of every block will have the same kind of signal strength, coverage and throughput.
- As per university IT security policy users can access the following ports:  
Through proxy - http (80), https (443), ftp (21).  
Without proxy - POP3 (110), POP3s (995), SMTP (25), SMTPs (465), iMAP(143), iMAPs(993), SMTP(587).
- Access to Wireless internet is only an extended service and neither students nor anyone who is residing in the hostels can demand the service. Availability of wireless services solely depends on the discretion of the university and it has rights to stop/interrupt the services at any given point of time, if required for any technical purpose.
- The access points provided in hostels are the property of University and any damage or loss of the equipment will be considered as a serious breach of University's code of conduct and disciplinary action will be initiated on the student/s who found guilty for the loss or damage of the Wireless Infrastructure or the corresponding equipment in the hostels buildings. **In the incident of any loss or damage to the wireless infrastructure, ITKM will assess the damage and the same will be recovered from all the students who are residing in that floor/building/hostel.**

## **Wi-Fi Access Guidelines**

Telecom Regulatory Authority of India (TRAI), statutory body that controls the Internet Service Providers (ISPs.) in India directed all Universities to take strong steps in strengthening the security of Wi-Fi networks and the users behind Wi-Fi device should be registered with authorities and ensure that no other mobile clients, other than registered one, is allowed in Wi-Fi network access. University (ISP) has rights to do lawful monitoring/logging of all internet user's activity and share it with statutory bodies, if warranted. In order to comply TRAI's guidelines, ITKM implemented the 802.1x based AAA system to identify the users and their activity.

**Any student or device that accesses Wi-Fi network shall:**

- Protect the user account from unauthorized use by not sharing the credentials to others for any reasons/mean. You will be held responsible for any misuse of your account. Maximum Number of Concurrent (simultaneous) logins for a user account is ONE device either laptop/tablet/mobile.(Switching between two devices will take minimum of 30 minutes after disabling the wireless adapter or switching OFF the already connected devices.)
- Use the Internet Judiciously and adhere to other university/hostel policies.
- Incidences of actual or suspected non-compliance of this policy should be reported to ITKM immediately.

## **Enforcement and Sanctions**

**The University reserves the right to disable your wireless network access any of the following reasons if found:**

- Allowing other individuals (e.g. friends, co-workers, multiple devices etc.) to use your account.
- Attempt to **tamper/hacking** the servers/network or overloading IT resources and assets by **excessive bandwidth usage** or using misconfigured devices or **knowingly using a false identity**.
- Download/Use/Store or transmit illegal copies of copyrighted materials or patented software/movies/songs etc. is violation of the regulatory laws that involve protection of data or privacy.

**Violation of this policy and guidelines is a serious offense and University shall have the rights to permanently seize the laptop/devices and/or initiate strong disciplinary action, including termination from the University, if need arises based on the severity of non-compliance.**

**Note: ITKM will provide support only for laptops (having issues related to Wi-Fi connectivity; not for antivirus/OS/Apps etc.) with the operating systems: Win 8, Win 7, Win XP and Mac; not for mobiles and tablets.**